

# What is Ferring at Home?



When you receive your ZomaJet® Pen, a Ferring at Home nurse can be available for support, home visits and to be on hand for information about your treatment.

They'll be with you and your child every step of the way, creating a plan tailored to your needs – ensuring that you're happy and using the medicine correctly.

The service is provided by Healthcare at Home, who can deliver Zomacton® growth hormone – meaning you'll never have to worry about running out and missing a dose.

Zomacton® will always be kept at the correct temperature and delivered by a driver so just put it straight into the fridge when it arrives.

## What can I expect?

### Visit 1

- Your nurse will teach you and your child everything you need to know about your new Jet Pen
- They'll get to know you and create your personalised care plan

### Visit 2

- Seven days after visit one, your nurse will check you're happy and using the Jet Pen correctly, since by now you'll have used it a few times

### Visits 3 & 4

- Two further visits from your nurse, to ensure that everything is going to plan

## Into the future

After this first year, you'll see your nurse twice more and talk to them on the phone twice more. These visits and calls tend to happen three months apart.

This will happen every year for as long as you need. Sometimes, they may want to call or visit you more often, just to make sure that you're doing okay.

## Support call

After each visit, your nurse will call you on the phone to follow up, see how you're getting on and answer any questions you might have.







## How does it work?

Each care plan is made especially for you. You may need more or fewer visits from your nurse, but this is what you could expect:

- Healthcare at Home will call to arrange delivery of your ZomaJet® pen, growth hormone and training pack
- Your Ferring at Home nurse will call to plan their first visit
- Zomacton® is then delivered to your home, if you've opted for home delivery\*

\*Your Zomacton® prescription can be collected from your pharmacist.

## How to sign up to Ferring at Home?

Simply speak to your **specialist nurse** in the growth clinic:

1 Agree with them that you'd like to have the Ferring at Home nurse training support and/or home delivery

2 They'll sign you up for the service

Your Ferring at Home nurse and Healthcare at Home customer services will then be in touch.



Healthcare at Home  
helpline number:  
0800 281 721

Reporting of side effects: If you get any side effects, talk to your doctor, pharmacist or nurse. This includes any possible side effects not listed in the package leaflet. You can also report side effects directly via the Yellow Card Scheme at [www.mhra.gov.uk/yellowcard](http://www.mhra.gov.uk/yellowcard). By reporting side effects you can help provide more information on the safety of this medicine.

Ferring Pharmaceuticals Ltd., Drayton Hall, Church Road, West Drayton, UB7 7PS.  
Telephone: 0800 111 4126  
[www.ferring.co.uk](http://www.ferring.co.uk)  
Zomacton® and ZomaJet® are registered trademarks.  
Date of preparation: January 2019 ZN/227/2019/UK

**FERRING**  
PHARMACEUTICALS

**FERRING**  
PHARMACEUTICALS

**ZomaJet**  
VisionX

